



Vergence®

Vergence® provides a single, secure, efficient and safe point of access, throughout the healthcare enterprise, for all types of caregivers and applications.

Vergence unifies single sign-on, role-based application access, context management, strong authentication and centralized auditing capabilities into one fully integrated, out-of-the box clinical workstation solution. With support for hundreds of clinical applications, enterprise and personal productivity applications, Vergence provides an unprecedented clinical workstation solution that works effectively and reliably in all types of healthcare environments to provide caregivers with the ability to quickly, securely, and safely access and navigate between the applications they use to deliver patient care.

Feature highlights of Vergence Clinical Workstation include:

For Caregivers

Single Sign-On with Fast User Switching

Vergence provides a full-featured single sign-on capability enabling caregivers to enter their enterprise directory credentials once in order to gain access to any application they are allowed to use. Further, with Fast User Switching, the process of signing on and off on shared workstations takes only a few seconds.

Re-authentication

Vergence can seamlessly accommodate a clinical application's requirement for re-authentication, streamlining tasks such as ordering and administering medications, signing clinical documentation, etc. To re-authenticate the physician or nurse provides the same enterprise credentials used for SSO (password, fingerprint, etc).*

Context Management

Once logged on, Vergence enables caregivers to select the patient of interest once, in any application, in order to tune all applications to the same patient. This ability to automatically share context between applications saves time and minimizes the risk of mixing data for different patients.

Role-based Access

Vergence offers the option of a role-based toolbar called Launchpad to standardize the look and feel of diverse workstations across the enterprise, making it easy for caregivers to find and access the applications to which they have access based on their role.

Patient-centric System Navigation

A drop-down list of recently viewed patients that can be used for selecting a patient's record for viewing across multiple applications.

“Hot” Applications*

Vergence can be configured to allow applications to run “hot,” eliminating the load times of clinical applications. Instead of waiting for applications to launch, caregivers are accessing clinical applications in just a few seconds.

One-click Single Sign-off

When caregivers are finished using their workstation, signing off is as easy as clicking on a single icon. Vergence will properly sign the user off all applications, including answering and closing any dialog boxes that pop up as part of the sign-off process. This ensures patient records are not erroneously left in a locked state from the unexpected termination of an application.

Self-service AD password Reset

Self-service Microsoft Active Directory (AD) Password Reset Vergence provides self-service AD password reset, greatly reducing helpdesk calls.

* Requires customization of the application Bridge

For IT

One Solution

Unlike solutions that force organizations to integrate multiple products, Vergence is a full clinical workstation designed, tested, implemented and supported by a single vendor.

Scalability and Reliability

Sentillion's appliance-based platform enables customers to easily scale their Vergence system to support tens, hundreds, thousands, or tens of thousands of users. With proven uptimes of 99.999% or better, Vergence also creates a foundation that organizations can rely on, all day long, every day.

Automated User Identity Management

Vergence can be configured to automatically synchronize with Microsoft Active Directory for user management. In addition Vergence provides the ability to model your clinical and business user roles as AD groups and to have the Launchpad roles configured automatically based on this information.

Integrated Strong Authentication

Sentillion provides support for strong authentication devices such as biometric fingerprint readers and both passive and active proximity badges out of the box, including Sentillion's unique Sentillion Way2Care™ solution. These technologies are fully integrated into the Vergence solution. This means they are sold, implemented and serviced directly by Sentillion.

Preservation of Native Application Functionality

Applications can be integrated into Vergence without requiring any modifications to the application. Caregivers continue to use each application's native user interface and existing workflows, leveraging your investments and eliminating the need for new application training.

Extensive Support for Citrix and Windows Terminal Services (WTS)

The majority of Sentillion's customers leverage Citrix to publish applications or entire desktops. Vergence works with a broad range of Citrix deployment models and enables Citrix-hosted applications to seamlessly achieve single sign-on and context sharing with thick-client and Web applications. In addition Vergence can provide the same single sign-on and context sharing capabilities for applications delivered via WTS.

Advanced Audit Capabilities

The privacy auditing capability built into Vergence provides a single view of all user interactions including user log-on/off, authentication methods, failed login attempts, applications launched and patient records accessed. Reports can be flexibly and easily generated using the Microsoft SQL Server reporting services (SSRS) package or other third party report generation tools.

Business Continuity Options

Vergence includes built-in disaster recovery capabilities for the extreme event that an entire Vergence system fails, for example due to a data center outage. Entire Vergence systems can be replicated and distributed across data centers to augment existing business continuity strategies, including hot stand-by Vergence systems and/or multiple active Vergence systems.

About Sentillion

Since 1998, Sentillion has been revolutionizing healthcare IT with award winning, industry recognized identity and access management technology. Sentillion has successfully combined patented technology with a deep understanding of the healthcare industry to deliver the most comprehensive set of solutions for single sign-on, identity management, clinical workstations and desktop virtualization. Recognized as the number one single sign-on (SSO) vendor in the *KLAS Top 20: 2008 Year-End Report*, Sentillion is the only identity and access management company whose solutions are used daily by over 500,000 caregivers in leading healthcare organizations across North America and Europe. Sentillion is a privately held company headquartered in Andover, Mass. For more information, visit Sentillion at www.sentillion.com.